



2009 Schedule at a Glance

Course Name	Duration	DC Metro	NY/NJ	Atlanta	Chicago	Dallas	Denver	San Francisco	Toronto	Virtual Classroom
Release Control & Validation (RCV)	5	Jun 22-26 Sep 21-25 Dec 7-11	Jun 15-19	Nov 16-20	Oct 5-9	Oct 26-30	Aug 10-14	Jul 27-31	Nov 2-6	
Service Offerings & Agreements (SOA)	5	Jun 8-12	Oct 26-30	Dec 7-11	Jul 13-17				Oct 5-9	Sep 21-25
Operational Support & Analysis (OSA)	5	Aug 10-14 Nov 16-20	Aug 3-7		Jun 8-12		Jul 13-17	Aug 17-21	Sep 14-18	
Planning Protecting & Optimizing (PPO)	5	Aug 24-28	Sep 21-25	Jul 20-24				Oct 19-23	Jul 6-10	
Continual Service Improvement (CSI)	3		Nov 17-19		Aug 4-6					Oct 20-22
Service Strategy (SS)	3	Sep 9-11	Aug 25-27						Dec 1-3	Jul 6-8
Service Operations (SO)	3		Oct 14-16	Sep 1-3			Oct 20-22			Jun 23-25
Service Transition (ST)	3		Jul 7-10					Dec 1-3		
Service Design (SD)	3	Jul 21-23	Sep 9-11		Nov 4-6	Sep 15-17				Nov 17-19
Managing Across the Lifecycle (MALC)	5	Jul 6-10	Dec 7-11							
Service Managers Bridge	4	Oct 19-22				Jul 27-30		Oct 5-8		
COBIT Foundations	3		Nov 4-6		Sep 29- Oct 1			Jun 30-Jul 2		Dec 1-3

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